



**National Resource Center for  
Family-Centered Practice and Permanency Planning**  
*at the Hunter College School of Social Work*

## **HELPING CHILDREN, YOUTH, FAMILIES AND PROFESSIONALS DEAL WITH POST TRAUMATIC STRESS FROM NATURAL DISASTERS**

**WEBCONFERENCE # 8**

**Gerald P. Mallon, DSW**  
Associate Professor and Executive Director, NRCFCPPP

**Victoria Kelly, Psy.D.**  
Clinical Director  
Upper Bay Counseling and Support Services, Inc.

**April Naturale, LCSW**  
Director, Network Development  
National Suicide Prevention Lifeline  
Mental Health Association of New York City

**Elizabeth Kromrei, LCSW**  
Director of Staff Services CPS  
Texas Department of Family and Protective Services

**Wednesday, February 15, 2006**  
**1:00 – 2:00 P.M. EST**

**129 East 79th Street • New York, NY 10021**  
**TEL 212/452-7053 • FAX 212/452-7475**  
**[www.nrcfcppp.org](http://www.nrcfcppp.org)**

**A service of the  
Children's Bureau/ACF/DHHS**

## **HELPING CHILDREN, YOUTH, FAMILIES AND PROFESSIONALS DEAL WITH POST TRAUMATIC STRESS FROM NATURAL DISASTERS**

The web cast will provide participants with information and tools to use when working with children, youth and families recovering from traumatic events. Viewers will learn some guidelines for providing psychological first aid as well as both short term and interventions. Additionally, viewers will learn about secondary traumatic stress and proven intervention strategies. Further we will examine how the state of Texas responded to the children, youth and families from Hurricane Katrina and Rita.

---

**Have a question for the panelists?**

**During the webconference, call (212)452-7108 or fax your question to (212)452-7485**

**After the webconference you can contact.....**

**Gerald P. Mallon, DSW  
(212) 452-7043**

**Dr. Victoria Kelly  
410-996-5104**

**April Naturale  
973-837-0174**

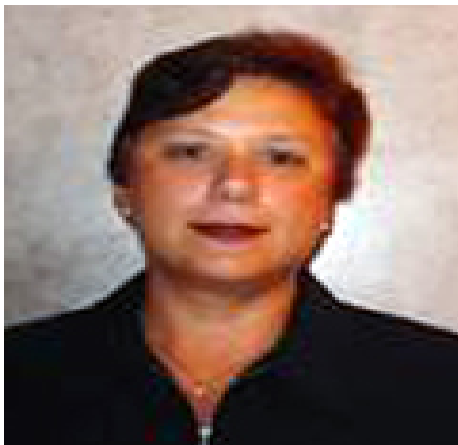
**Elizabeth Kromrei  
512-438-3291**

## PANELISTS



Dr. Kelly has over 25 years of experience in child mental health and child welfare. She is the Clinical Director of Upper Bay Counseling & Support Services in Delaware and Maryland and Upper Bay Adoption and Counseling Services of Delaware. She is also President of the International Association for Treatment and Training in the Attachment of Children (ATTACH). Dr. Kelly is an Adjunct Professor at the Institute for Graduate Clinical Psychology at Widener University. She is a nationally known consultant and trainer. Her clinical area of expertise is in the area of trauma and attachment. She received her Master of Social Work degree from Louisiana State University and Doctorate in Clinical Psychology from Widener University. She is the author of "Theoretical Rationale for Attachment Focused Therapy" and is currently working on a book "The Developmental Effects of Trauma".

---



April Naturale received an MSSW from Columbia University and is a lecturer and PhD candidate at New York University studying the effects of secondary traumatic stress in disaster mental health staffs. Ms. Naturale is the former statewide director of Project Liberty, the New York State Office of Mental Health's 9/11/01 disaster response program. She is a health care administrator currently working on the National Suicide Prevention Lifeline and is also a clinician working with traumatized patients, family members of seriously mentally ill persons and survivors of suicide. Ms. Naturale provides training and management consultation to states in disaster effected areas throughout the United States and has done so in the U.K., Portugal and India. She is a consultant to the Center for Mental Health Services and the National Center for Posttraumatic Stress Disorder.

---



Liz Hughes Kromrei, LCSW, is the Director of Staff Services for Child Protective Services, the division in the Texas Department of Family and Protective Services responsible for protecting children in Texas from abuse and neglect. Ms. Kromrei received her Master of Science in Social Work (MSSW) from the University of Texas at Austin. In more than 22 years of service to children and families, Ms. Kromrei has worked in positions ranging from a front line caseworker to supervisory and administrative positions.

From 1982 through 1989, she worked in the field as a CPS caseworker investigating reports of child abuse and neglect and assisting families in resolving sexual abuse issues. Ms. Kromrei next worked in a community-based, non-profit mental health agency providing treatment and services to victims of child abuse and neglect and their families. She was the director of this program between 1992 and 1995. In 1995, she returned to CPS to direct investigations in the Austin area. The following year, she was asked to expand the regional intake hotline into the state's centralized intake system. Since 2000, Ms. Kromrei has worked as the Child Protective Services Assistant Director, being promoted recently to her current position. In this capacity, she is responsible for CPS state and federal support services, quality assurance activities, implementation of legislative initiatives, special projects, and administrative functions for the statewide program.

## **SPONSOR**

The National Resource Center for Family-Centered Practice and Permanency Planning at the Hunter College School of Social Work, in collaboration with our partners at the Child Welfare League of America and the National Indian Child Welfare Association, is a training, technical assistance, and information services organization dedicated to help strengthen the capacity of State, Local, Tribal and other publicly administered or supported child welfare agencies to: institutionalize a safety-focused, family-centered, and community-based approach to meet the needs of children, youth and families. The National Resource Center for Family-Centered Practice and Permanency Planning is a service of the Children's Bureau - ACF/DHHS.

## **On Site Training and Technical Assistance**

The Training and Technical Assistance division of the National Resource Center for Family-Centered Practice and Permanency Planning is responsible for providing on-site training and technical assistance to public, private, and Tribal child welfare agencies around issues related to the provision of quality foster care services and timely permanency planning for children in out-of-home care.

As is mandated by the Children's Bureau, our work is currently prioritized toward providing technical assistance to States, Tribes, and US Territories that are implementing Program Improvement Plans (PIPs) in order to achieve substantial conformity through the child and family services reviews.

## **On Site and Off Site Information Services**

The NRCFCPPP offers cutting edge information services to State, Tribal, and other publicly supported child welfare agencies to promote family-centered practices that support the safety, permanency, and well-being of children while meeting the needs of their families. Information is provided in the following formats:

- NRCFCPPP Web-Based Information Services with links to our partner organizations CWLA and NICWA - [www.nrcfcppp.org](http://www.nrcfcppp.org)
- NRCFCPPP Weekly Update - an electronic weekly newsletter provided at no charge to subscribers, sign up for Weekly Update on the home page of this website
- NRCFCPPP State Information Response - on an as-requested basis, the NRCFCPPP responds to information requests from States and Tribes
- A Range of High Quality Family-Centered Practice and Child Welfare Publications - topically arranged on our website, downloadable for free on this website
- Training Curriculums in English/Spanish - downloadable for free on this website
- NRCFCPPP Quarterly Webcasts - focusing on a wide range of family-centered practice and permanency planning related issues, these are broadcast live and then archived on this website; see our home page for the most recent webcasts
- NRCFCPPP Semi-Annual Newsletter - shines the spotlight on national promising and best practices in the field, it is a web-based publication archived here on this web site
- NRCFCPPP Teleconference Series - focusing on a wide range of family-centered practice and permanency planning related issues and coordinated with our partners at CWLA

**The National Resource Center for Family-Centered Practice and Permanency Planning** is committed to increasing the capacity and resources of State, Tribal and other publicly supported child welfare agencies to achieve permanency for youth and children in out-of-home care. To do this, we advocate for a mix of...

- Family-centered and strengths/needs-based practice approaches
  - Community-based service delivery
  - Cultural competency and respect for all families
  - Open and inclusive practice
  - Non-adversarial approaches to problem-solving and decision-making
  - Concurrent rather than sequential consideration of all permanency options
-

# STAFF

**National Resource Center for Family-Centered Practice and Permanency Planning**  
**At the Hunter College School of Social Work**  
*A Service of The Children's Bureau/ACF/DHHS*

**129 E. 79th Street - New York, NY 10021**  
**Phone: 212/452-7053 Fax: 212/452-7475**  
**[www.nrcfcppp.org](http://www.nrcfcppp.org)**

Gerald P. Mallon, DSW  
**Associate Professor and Executive Director**

Stephanie Boyd-Serafin, ACSW  
**Associate Director**

Judy Blunt, MSW, JD  
**Assistant Director**

Susan Dougherty  
**Information Specialist**

Joan Morse, MSW  
**Senior Consultant**

Irene Stater  
**Fiscal**

Yvette Heyward  
**Administrative Assistant**